Windows Machine: Installing Jabber from the HUIT SCCM Software Center
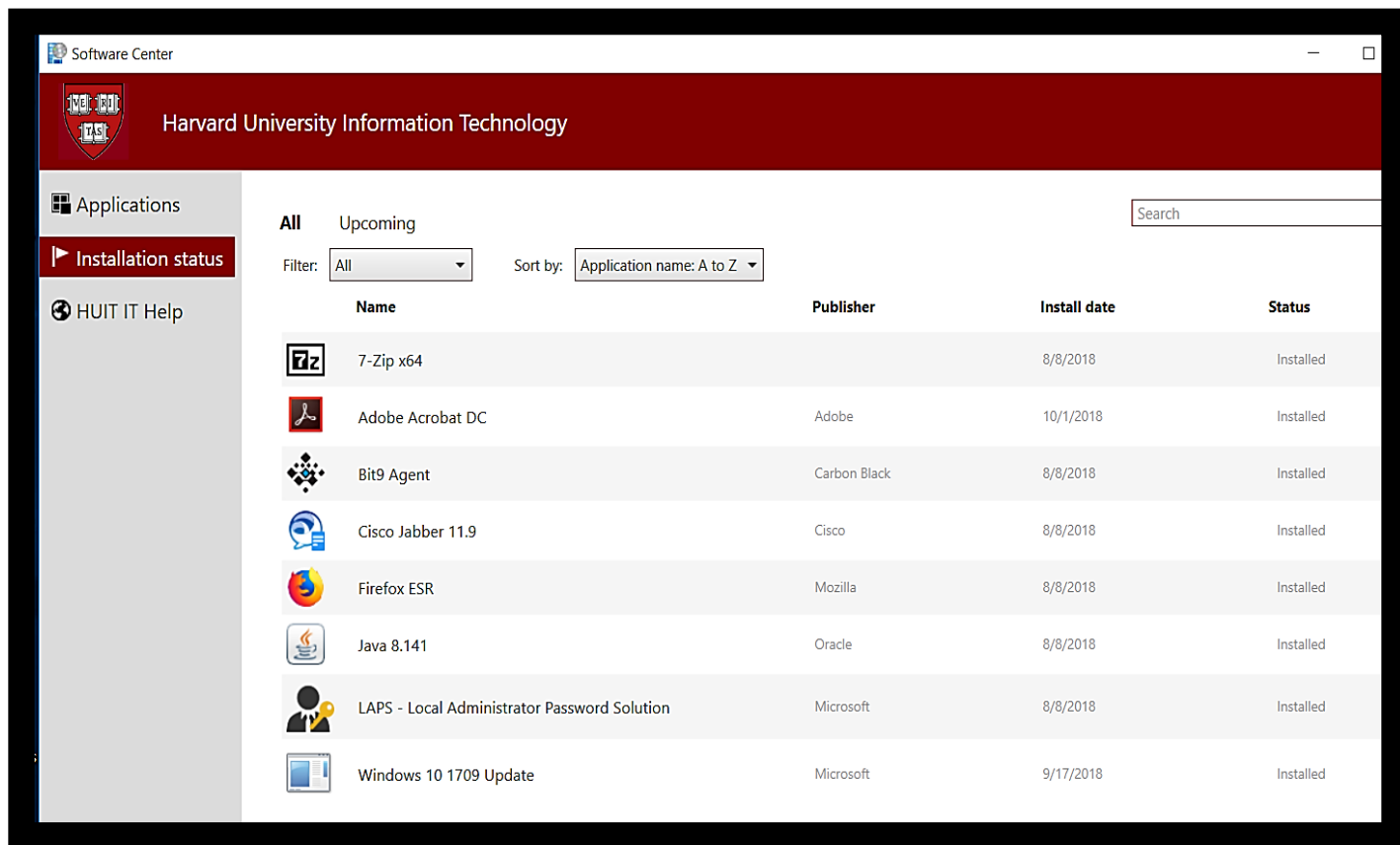
 Note: If you have a previous version of the Jabber client running on your desktop it is recommended that you log out of the Jabber client before installing a new version. Your contacts will be saved in the new version.

Launch Software Center application

1. Click **Start Menu**
2. Type in **Software Center**
3. Click on **Software Center**
4. Here you will see a list of applications that are available for download.
5. Click **Software Center Refresh** to ensure you have the most current list of applications.
   1. This will take a couple of minutes after it finishes running to update the Software Center.
6. Select the most recent Jabber client 12.x or higher
7. Click the **Install** button.
8. The Software Center will display the progress of the download.
9. Once downloaded, the program will begin to install.

	Name	Publisher	Install date	Status
🗜	7-Zip x64		8/8/2018	Installed
	Adobe Acrobat DC	Adobe	10/1/2018	Installed
	Bit9 Agent	Carbon Black	8/8/2018	Installed
	Cisco Jabber 11.9	Cisco	8/8/2018	Installed
	Firefox ESR	Mozilla	8/8/2018	Installed
	Java 8.141	Oracle	8/8/2018	Installed
	LAPS - Local Administrator Password Solution	Microsoft	8/8/2018	Installed
	Windows 10 1709 Update	Microsoft	9/17/2018	Installed

Software Center — Harvard University Information Technology. Applications / Installation status / HUIT IT Help. All | Upcoming. Filter: All. Sort by: Application name: A to Z.

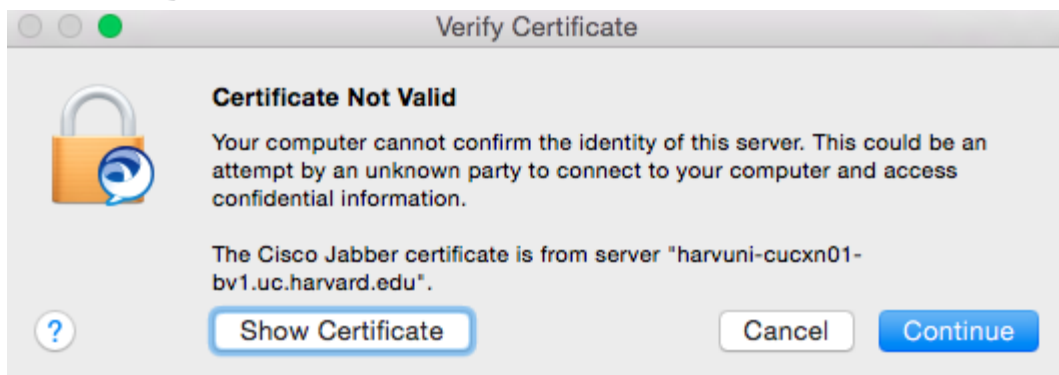10. Jabber will install silently in the background. It takes about a minute or two.

11. When done the Cisco Jabber icon will be on the desktop.

Note: if you have a previous version of the Jabber client installed and logged in, once you install the new version, you will have to log out and log back into the Jabber client for the new version to take effect.

Additional Note:

Jabber Certificate Error

Once Jabber is installed, some users may receive this pop up. ***It is OK to click continue.***

If you have the option to check a box that says ***"Always Trust"*** this application, it is ok to do so.

Please note: the alerts/pop-ups vary in look and content by computer, however the general message remains the same. It is OK to click continue and to Always Trust" this application

For help, please contact the HUIT Helpdesk at 5-7777 or ITHelp@harvard.edu.