Move to Mobile Feature

Requirements: To use this feature, you must have access to the End User Harvard Phone Account Portal. The Move to Mobile feature allows you to transfer an active call from your desktop phone to your remote destination(s). Note you must be on your desk phone (this does not work if you picked up your line on a call appearance on someone else’s phone).

a. To enable this feature, you must have a remote destination defined (note the single number reach (SNR) or simultaneous ring does not need to be enabled). Click MP so that Move to Mobile is On. This the remote destination feature can be enabled via the Account Portal.

b. If a call is in progress on your desk phone, and you hit the mobility key the display shows MobileConnect On and gives an option to Send call to Mobile Phone; when you hit Select it transfers the call to your Remote Destination and you can answer the call on your remote destination.

c. If you have a call on your Remote Destination phone and you hang up the call. The call is on hold on your line (on any phone where your line appears) for about 10 seconds and you can just press the line or resume to get the call back.