

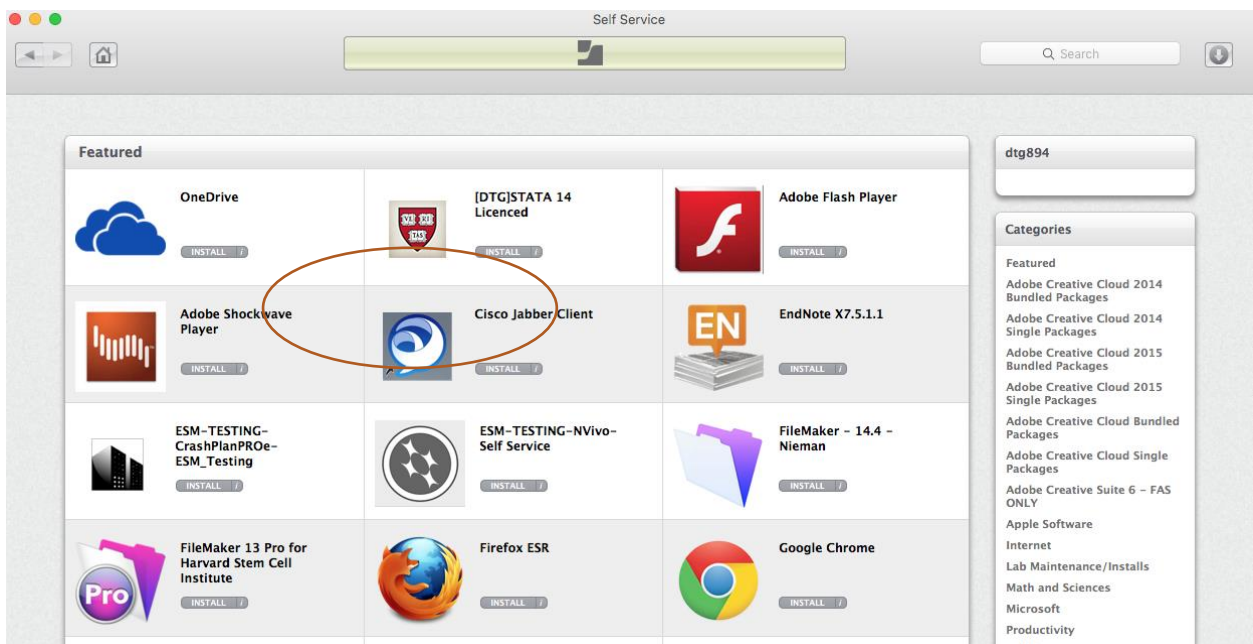
## Macs: Installing Jabber from the HUIT Self Service Portal


**Note:** If you have a previous version of the Jabber client running on your desktop it is recommended that you log out of the Jabber client before installing a new version. Your contacts will be saved in the new version.

1. Double Click on Self Service Application in the Applications folder.



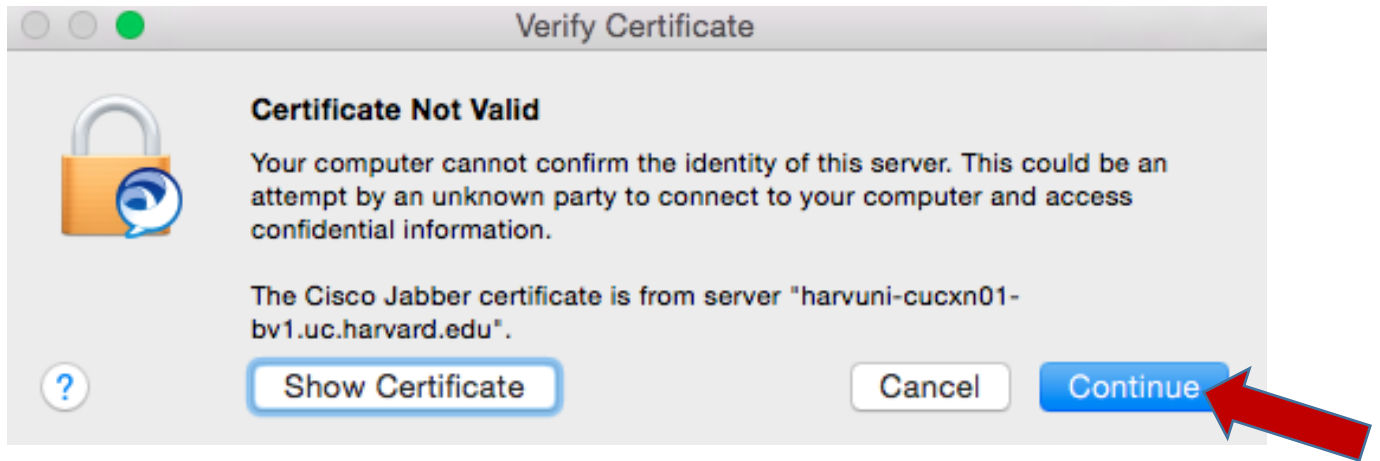
2. Find the Cisco Jabber icon and click Install. It is on the Featured page.



3. This will install Jabber with no interaction, you will see a progress bar at the top of the Self Service.
4. When complete, Cisco Jabber will be in the Applications folder and ready to use. Click on the Jabber icon 

Additional Note:

### Jabber Certificate Error



Once Jabber is installed, some users may receive this pop up. *It is OK to click continue.*

If you have the option to check a box that says *"Always Trust"* this application, it is ok to do so.

Please note: the alerts/pop-ups vary in look and content by computer, however the general message remains the same. It is OK to click continue and to Always Trust" this application

For help, please contact the HUIT Helpdesk at 5-7777 or [ITHelp@harvard.edu](mailto:ITHelp@harvard.edu).