Cisco 8851 Telephone

1 - Incoming call or voicemail indicator
2 - Feature and session buttons
3 - Feature softkeys
4 - Previous, Navigation cluster, and Release
5 - Hold/Resume, Transfer, and Conference
6 - Voicemail, Applications, and Directory
7 - Volume
8 – Headset, Speakerphone, and Mute

Line buttons:

- **Amber light** = flashing amber, incoming call on your private line
- **Amber light** = steady amber, private line in use
- **Green light** = solid green, your active call
- **Green light** = flashing green, call is on Hold
- **Red Light** = steady red, shared line in use remotely
- **Red Light** = flashing red, shared line is remotely on Hold
Cisco 8851 Expansion Module

Harvard Phone

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1- Screen
2- Programmable line/feature buttons
3- Shift buttons