Benefits of Jabber Softphone

• **University wide** voice communications service

• **A Harvard University Phone number with Harvard University ID to send and receive calls**

• **Mobility:** Take your Harvard phone number anywhere your cell phone or laptop can go with cellular or wifi access (No VPN Needed). (On campus, office, bookable space, at home, remote, during travel)

• **Jabber Plug in for MS TEAMS** to provide users with the capability for external calling through Jabber while in MS TEAMS

• **Local, Long distance, and International calling** at no additional costs

• **Multi-line Jabber** to handle coverage for up to 8 lines for department and shared line coverage (Laptop/Desktop only)

• **Accessibility:** Available for Android and iOS mobile devices and MAC and Windows desktop

• **University Voicemail:** Enhanced features, caller’s menu and voicemail message delivery to email

• **Directory dialing:** Access to LDAP/GAL (can tag to frequent contact list)

• **Supported by HUIT** with the use of Harvard network, security controls, Harvard Key, LDAP, and voicemail system